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Contribute to Collaborate

SMN publishes Collaborate monthly, and we encourage you to contribute.

For submission guidelines contact Toni Freitas at:

collaborate@scottishmediation.org.uk

The submission deadline for the next issue is: **Thursday 20th March.**

The Scottish Mediation Network has as its purpose the promotion of mediation of all forms in Scotland. We believe that mediation is an underused option. SMN's longer-term vision is to embed mediation in to the way conflicts of all kinds are resolved in Scotland.

European Mediation Conference 2008: LAST CHANCE!

European Mediation Conference 2008 Building Relationships & Getting Results 10 to 12 April 2008 Waterfront Hall, Belfast, Northern Ireland www.mediationconference.eu

There are only five weeks left until the conference! The bookings have been so successful that we are nearing full capacity. So if you haven't booked in yet, then register soon to avoid disappointment!

What are you waiting for? There are now over 320 people registered for the conference, from 27 countries. Join us in Belfast for the conference not to miss in 2008! Go to the conference website www.mediationconference.eu to book a place now.

Since we last reported, we are pleased to add a special event on Day 1 (10th April) of the Conference. You will be able to book into this as you would a workshop. But be quick, places are going fast!

Belfast Bus Tour: Sights and Sounds of a Segregated City: a bus tour of Belfast through areas where mediation has been applied. This bus tour will bring you through North, West and East Belfast through streets and along interfaces where mediators have worked during the last fifteen years. The tour guide will be an experienced mediator.

There is also an exciting line-up of keynote speakers that will give participants plenty of food for thought:

- **Martti Ahtisaari**, the Special Envoy of the Secretary-General of the United Nations for the future status process for Kosovo.
- **Jan Egeland**, Special Adviser on Conflict Resolution to the UN Secretary-General and Director at Norwegian Institute of International Affairs

- **Professor John Paul Lederach**, eminent international mediator, academic and writer
- **Machteld Pel** is the Director of the Netherlands Court-Annexed Mediation Agency.
- **Antonia Potter** has expertise across a range of humanitarian, development, peace-making and peace-building issues.

For complete information on keynote speakers, conference programme, hotels, travel information, and more, go to the [conference website](http://www.mediationconference.eu).

FOR THOSE IN SCOTLAND

Glasgow Prestwick is the only airport in Scotland served by its own railway station which is accessible by a covered walkway to/from the airport. For the first six months of any new route all passengers are entitled to **free rail travel to/from Glasgow Prestwick Airport**. The rail travel is only applicable on the days that you travel to and from the airport. You can only use the free offer outwith this time if there are no trains from your designated station on your day of travel to the airport.

The new RyanAir Belfast City route currently qualifies for the free rail offer! (from 30 October 07 to 30 April 2008). To get your free travel tickets, produce your original flight confirmation at a First ScotRail Booking Office or the airport's information desk where you'll be issued with a **FREE travel voucher to anywhere in Scotland**. For complete details, [click here](#).

The secretariat office for the European Mediation Conference 2008 is there to help. They will be pleased to answer any questions you may have about any aspect of the conference, about Belfast or how to get here. The office is open Monday to Friday from 9.00 to 17.00 GMT. The best way to contact them is by email: office@mediationconference.eu.



URGENT: 31st March Deadline for Responses to Gill Review

Monday 31st March 2008 is the final date for responses to the consultation on reforming the Civil Courts in Scotland. It has been described as “a once in a generation opportunity” so your views are vital.

You can read the [consultation here](#). Although the consultation is wide ranging, mediators might focus on Chapter 5. The Scottish Mediation Network has warmly welcomed the inclusion in the Review’s formal remit

that particular regard is to be had to “the role of mediation and other methods of dispute resolution in relation to court process”.

SMN Director, Ewan Malcolm sits on the Policy Group of the Review. “**I urge all mediator and mediation organisations to send in comments,**” said Ewan. “There are four questions [at the end of Chapter 5: questions 2 to 5] in the consultation which relate to mediation specifically. Please do try to find

the time to send even a brief email response to CivilCourtsReview@scotcourts.gov.uk by 31st March. I am sure that your contribution will make a difference.”

The Scottish Mediation Network Board approved a response at its meeting on 21st February and it can be found on the [SMN website](#). Feel free to use any part of this response that you find useful.

Mediation Will Help Resolve Issues in New Prison



By Audrey Park, Director, HMP Addiewell

When Scotland’s newest prison HMP Addiewell opens at the end of this 2008, it will do so with a commitment to develop a culture where early dialogue and healthy exchange can build confidence and trust, creating a world within which we can work together positively. It is our ambition to achieve that, as best we can, among the 700+ prisoners in our care as well as with the staff group.

Our belief is that robust and honest dialogue is the best way to build constructive and

mature relationships, lessening the need to revert to formal procedures and mechanisms. This will be supported by the use of mediation wherever practical and appropriate.

To that end, the ambitious intention is that all of our 300+ staff will undergo a day’s mediation awareness training as part of their induction. We believe that the use of mediation is the way to resolve the vast majority of issues between staff. Awareness of mediation will also be built into the prisoners’ induction process. The design of the prison provides interview and other rooms where aggrieved parties—be they staff and/ or prisoners—can safely engage in such “robust and honest dialogue”.

Experienced mediators will be available to help the process. For the prisoners, some of these may well be from their own peer group: long-term prisoners trained to mediate. Unfortunately, but perhaps not unexpectedly, conflict between individual prisoners is a way of life in most coercive environments such as

prisons. HMP Addiewell staff will be expected to encourage prisoners to use mediation to manage such disagreements by being seen to use the process themselves and by talking positively about its benefits.

HMP Addiewell sits within the West Lothian village from which it takes its name and will be operated by Kalyx Services, part of the multi-national Sodexo organisation, under a 25-year contract with the Scottish Prison Service.

It will be a learning prison, a place where prisoners can address not only their offending behaviour and the circumstances which lead to their imprisonment, but also where they can be helped to improve their employability prospects, their well-being and community support networks, not least those involving their friends and families. Hopefully, the exposure to mediation while in custody will also help them to resolve relationship and other difficulties when they return to the wider community.

Co-Mediation For Complex Multi-party Disputes

By Duncan Campbell

A recent co-mediation of a large IT case has shown how effective this can be in resolving a complex multi-party dispute.

The case involved a failed IT project in the public sector where the customer had tried for more than five years to reach a settlement with the supplier before starting litigation. This quickly led to claims and counter-claims involving a total of five parties with the total costs of the litigation estimated at nearly £3 million.

Having looked at the option of a two-day mediation with a single mediator, the parties chose to have the case co-mediated by two mediators, myself and Chris Newmark, both of us with extensive experience of IT disputes.

The dispute was effectively mediated at two levels. The first was the financial settlement of the claimant’s claims and the second was how this amount was to be shared between the defendants. The two mediators working as a closely linked team were able to operate

on these two levels in parallel, reducing the downtime between sessions and bring about a settlement in one day.

Keeping up the momentum through a co-mediation made much more efficient use of the parties’ time, cut costs and made the overall settlement possible. For disputes of this kind, co-mediation could well be the most realistic solution.

Duncan Campbell is a CEDR mediator and legal consultant for the CBI (Confederation of British Industry’s).

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Changes to Sacro's Consultancy & Training Service

The Community Mediation Consultancy and Training Service is now to become the Scottish Community Mediation Centre later this month. Funded by the Housing Voluntary Grant Scheme, the Centre plans to be a national resource for good practice in community mediation.

The Centre will develop and manage a qualification system for all community prac-

tioners across Scotland. Mediators working for Sacro and local authorities will attend training run by the Centre and be assessed to ensure standards are maintained and consistency achieved. In addition, there will be an online resource for sharing experiences made available to all mediators.

Ian McDonough, Sacro Community Mediation Specialist advisor, said: "This is an exciting

development. We are looking forward to introducing new initiatives alongside the training, the first of these being a mentoring scheme for new mediators."

For further information on the Centre, please call 0131.624.9200 or email: info@cmconsultancy.sacro.org.uk.

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Events

2nd Civil Mediation Council National Conference

Thurs 8 May 2008

National Motorcycle Museum
Birmingham

The CMC return to the excellent facilities of the National Motorcycle Museum in the heart of the Midlands and have a fascinating day in store for all those interested in mediation. This year, we are pleased to offer additional options in the form of a strictly limited number of tickets to the Conference VIP and Speakers' Dinner on 7th May 2008 at the Manor Hotel, Warwick, and by way of "trade stands" at the Conference venue. All details from the conference organisers.

We have aimed to keep the costs of the admission tickets at a level which matches but does not exceed the venue costs. The conference represents excellent value with its 6 CPD hours and lunch--as well as being a vital opportunity for the CMC to listen to its members and learn from their experiences. We have therefore added three debates during the day with an open debate to finish where members will define the Agenda.

Book before 15 February to receive an early booking discount!

For further information and a booking form, go to [CMC's website](#), or contact:

The Administrator
The Civil Mediation Council
CMC Conference
4th Floor, 218 Strand
London WC2R 1AT
Tel: 0207 353 3227
conference@civilmediation.org

Conflict Avoidance and Resolution in the Eastern Mediterranean Region

Istanbul, Turkey

1 to 4 May 2008

World Park Hotel, Sirkeci, Istanbul

Organisers: Chartered Institute of Arbitrators European Branch in collaboration with L'accademia Areté, Istanbul.

The meeting is being organised in conjunction with Deniz Kite, of Mediators Association, Istanbul. Deniz is a mediator, poet, song writer and peace lover, who in 2006, began a project entitled "Culture of Peace", and Bennar Balkaya, of Balkaya and Balkaya, Attorneys at Law, a member of the European Branch based in the city.

The event will deal with the following topics:

- Construction dispute avoidance and resolution in the Eastern Mediterranean region: pre-hearing matters and case management
- Modern practice at construction arbitration hearings
- From Dispute to Agreement: possible resolutions of local inter-state conflicts
- An international perspective: how culture affects agreement and conflicts

For a brochure and booking form, go to: www.european-arbitrators.org

For further information:
Emma Ewart
Tel: 0207.404.0102
Email: ewart.emma@googlegmail.com

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Meitheal: 2nd European Collaborative Law Conference

Association of Collaborative Practitioners of Ireland

2 & 3 May 2008

Cork, Ireland

This conference will be the embodiment of high-end learning but with a strong social and cultural side. You will have the opportunity to see, hear and experience the very best presenters and to interact with and become part of that community. For those of you who are experienced collaborators, it is an opportunity to participate in the European and global development of collaboration.

Highlights include:

- Opening address by Her Excellency Mary McAleese, President of Ireland
- Keynote address "The Lawyer as Peacemaker": Stu Webb and Pauline Tesler
- Internationally renowned authors, lawyers, and mediators, Chip Rose, Director of the Santa Cruz Mediation Centre, and Ken Cloke, Harvard School of Negotiation jointly present "The Dance of Conflict"
- Susan Miller, Financial expert from Boston presents "The Role and Benefit of the Financial Neutral in the Collaborative Team". Working with Susan will be Karen Ritchie and Richard Sharpe from England
- Jennifer Jackson, collaborative lawyer and founder of Kids First and Nancy Ross collaborator and child therapist present "The Child's Voice is Heard"

For further information and to book a place, go to: www.acp.ie

Events (cont.)

Reconsidering Conflict, Terror and Resolution

University of Strathclyde, Glasgow

11-12 September 2008

CALL FOR PAPERS

The Strathclyde Conflict and Resolution (SCAR) group is hosting an interdisciplinary conference which will analyse the themes of conflict, terror and resolution at various levels: past-present; private-public; local-global. In doing so it aims to reach across disciplinary barriers by bringing together experts from the whole of the social sciences spectrum, including (but not limited to) politics, history, law, sociology and psychology.

Such a holistic analysis of conflict and terror will provoke, stimulate and question contemporary thought, while advocating the need for joint efforts to address common challenges.

We welcome submissions, individual papers, as well as pre-formed panels, on any of the following or related themes:

Constructing Conflict (i.e. linguistic representation, visual representation, propaganda and spin, speech-acts and securitisation, collective memory, silencing of conflict, narratives of conflict, war reportage)

Experiencing Conflict (i.e. living with and fleeing conflict, prisoners of war, implications for human rights, divided cities and sectarianism, conflict and the body, gendering conflict,

conflict in schools and in the home, the 'War on Terror')

Managing & Resolving Conflict (i.e. restorative justice, civic justice, just war and military intervention, diplomacy and multilateralism, culture and reconciliation, crisis and contingencies management, international organisations, technologies of security)

Abstracts of 300-500 words and a one-page CV should be **submitted by Monday, 31st March 2008** by email the address below. A selection of papers will be considered for publication.

For more details please visit www.strath.ac.uk/scar or contact us at: scar-group@strath.ac.uk.

Training

Dealing with Differences & Disputes Using Mediation

Mediation Skills Training: 25 – 28 Mar. 2008
Optional Assessment Module: 30 April & 1 – 2 May 2008

Venue: Central Edinburgh

For managers, advisers, decision-makers and negotiators, Core's next mediation course will be led by our internationally recognised team of coaches and leading mediators, drawn from throughout the UK. Completion of Module 1 leads to Core's Certificate of Attendance at Mediation Training. Successful completion of the optional Assessment Module leads to Core's Certificate of Competence in Mediation Skills.

Cost: Module 1: £1,975 plus VAT
Assessment Module: £1,725 plus VAT

Register [online here](#). For more information, please contact Laura Rutherford:

Core Solutions
Rutland House, 19 Rutland Square
Edinburgh EH1 2BB
Tel: 0131.221.2520
laura.rutherford@core-solutions.com
www.core-solutions.com

Professional Workplace Mediation Training

Presented by ScotCoach
16-18 April & 7-9 May 2008 (6 days)
London

The ScotCoach team have over 20 years experience delivering mediation training and due to demand are running their popular 6-day workplace mediation course in London.

This professional level course is open to HR Professionals, qualified welfare officers, EAP Counsellors or those who hold relevant qualifications in psychology, counselling or conflict studies. Participants must also have a minimum of three years experience in a professional role (HR, EAP, etc).

Course fee: £1595 + vat (all inclusive)

For further details [click here](#). Or contact Tony Buon on 0776.270.9377, email: info@scotcoach.com



The Scottish Mediation Register (SMR) aims to reassure potential users about the quality of the mediation services available. It also lays out easily compared information about mediators and ways of contacting them immediately. The SMR will become a highly visible and trusted place to find mediators.

The SMN is a web based listing of mediators who self-certify that they meet minimum standards. These standards are for training, co-mediation and continuing practice development as well as adherence to an appropriate code of practice, complaints handling procedure and appropriate indemnity insurance.

Submit your registration online now by going to [the SMR website](#). Email [Ewan Malcolm](#) if you have any questions.

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If you would like this newsletter to be sent to anyone else please contact us at:

Scottish Mediation Network, 18 York Place, Edinburgh, EH1 3EP
Tel: 0131 556 1221 | Email: collaborate@scottishmediation.org.uk | Website: www.scottishmediation.org.uk

If you would like your name to be removed from the mailing list, please let us know.