


The following information is accurate to the best knowledge of the Scottish Mediation Network. Please contact training providers directly for information about the training that they offer and the costs associated with it. For information on training offered by the Scottish Mediation Network, please visit www.scottishmediation.org.uk, email admin@scottishmediation.org.uk or call 0131 556 1221.

The Scottish Mediation Network has commenced an accreditation scheme for mediation training courses. Accredited courses can be identified by the inclusion of the Scottish Mediation Register Accredited logo beneath the training provider name.

Provider name	Course name	Area of mediation
<p>University of Strathclyde Email: hass-courses-lgpp@strath.ac.uk Call: 0141 548 3738</p> 	<p>MSc, LLM, PG Certificate and PG Diploma in Mediation and Conflict Resolution</p>	<p>Course provides</p> <ul style="list-style-type: none"> • Specialised knowledge and practical mediation and negotiation skills • Potential career advancement • A further academic qualification as tangible evidence of expertise • A rigorous, multi-disciplinary perspective on conflict • Opportunities for further research • Gain experience through the Law School Mediation Clinic <p>Teaching over two semesters with evening, weekend, online and personal learning. Part time also available.</p>
<p>RICS Email: drsscotland@rics.org Call: +44 (0)131 240 0832 Website: www.rics.org</p>	<p>RICS Accredited Mediation Training</p>	<p>The full training programme consists of five full days divided into two separate modules. It is designed to help delegates build their negotiation skills, giving them the opportunity to practise management of disputing parties, as well as techniques for avoiding conflict escalation.</p> <p>Module One - A three-day course that will provide the baseline essentials to enable delegates to develop and expand their skills.</p> <p>Module Two - Delegates will participate in individual case studies, acting as mediator alone for the full hour with</p>



trainer led and peer feedback. Candidates will also be required to submit a written assignment.

Full attendance of module one grants a certificate in mediation. Successful completion of both modules of the training programme brings RICS accreditation as a mediator and candidates will be entitled to have their name listed on the [RICS Register of Accredited Mediators](#).

The Mediation Partnership

Visit: www.mediationpartnership.co.uk

Call: 07950 395276



4-Day SMR Accredited Mediator Training Course + Half Day Assessment

General skills for all mediators
4-Day Mediator Training course

2-Day Dealing Effectively with Conflict in the Workplace

For those in management, HR or supervisory roles.

1-Day Introduction to Mediation Skills

For anyone new to mediation

1-Day Facilitating Group Mediations

For mediators wishing to enhance their skillset and those in team leader/management roles

2-Hour Lunch & Learn Mediation Awareness Sessions

To raise awareness of the uses and benefits of mediation amongst key organisation personnel


Monthly CPD Sessions


Regular training for new and established mediators

Supervision & Mentoring

Bespoke Courses

Conflict Coaching

<p>Catalyst Email: jeremy@catalystmediation.co.uk Visit: www.catalystmediation.co.uk Call: 07733883543 or 0845 094 8297</p> 	<p>6 Day Basic Skills Course</p>	<p>Basic Skills for all Mediators</p>
	<p>2 Day Negotiation</p>	<p>Introduction to Principled Negotiation.</p>
	<p>2 Day Workplace Conversion Course for Mediators</p>	<p>Principles & Practice of Workplace Mediation</p>
	<p>2 Day Difficult Conversations</p>	<p>Introduction to Conflict, Active Listening and Principled Negotiation.</p>
<p>Calm Visit: www.calmscotland.co.uk/contact</p>	<p>Foundation Family Mediation Training for solicitors</p>	<p>Family Mediation</p> <ul style="list-style-type: none"> • Total of six and a half days training by way of two full day modules, three half day modules and one three day core mediation training course. • Modules include Theory and Practice of Effective Negotiation, Adult Dynamics and Reaction to Loss, Advanced Negotiation Training, Child Development, and Children’s Reaction to Separation.

		<ul style="list-style-type: none"> • Completion of all modules and the core training is required for accreditation with the Law Society of Scotland.
<p>Coaching and Mediation Plus Visit: www.eilishgarland.com Email: eilish@eilishgarland.com Call: 07881 558216</p>	<p>Effective Complaints Management and Conflict Resolution Training</p> <p>Mediation Skills Training</p> <p>Coaching Skills Training</p>	<p>Education: Scottish Councils, Schools -State and Independent sectors, Universities and Colleges</p> <p>Workplace: Continuing Professional Development</p> <p>1 day seminars – Maximum 18 people (cost per person dependent on numbers)</p>
<p>Core Solutions Email: info@core-solutions.com, Visit: www.core-solutions.com Call: 0131 524 8188</p> 	<p>Mediation, Negotiation and Conflict Management Skills Training</p>	<p>This course runs twice a year, in the Spring and in the late Summer/Autumn. Module One is an intensive three day introduction to the foundation skills for effective conflict management, negotiation and mediation in commercial, workplace and organisational settings.</p> <p>The first Module (either the Spring School or the Residential Summer School – CPD: 24+ hours) is available as a free-standing three-day course, and is also a prerequisite to continue to Module 2 (Mediator Competency – CPD: 16+hours) and Module 3 (Assessment – CPD: 16+ hours) to achieve Core’s highly-valued Certification of Competency in Mediation Skills.</p>

		<p>The course consists of interactive and practical learning of skills and techniques, supported by Core's highly skilled and experienced coaches.</p> <p>The course includes workshops each day using case studies, role play, demonstrations, video feedback and one-to-one coaching.</p> <p>Contact Core for more details.</p>
<p>Hope Mediation Carol Hope Email: hopedmediation@aol.co.uk Visit: www.hopedmediation.org.uk Call: 07917414009</p>	<p>The Art of Mediation</p> <p>Peer Mediation</p>	<p>Foundation Mediation Skills</p> <p>Young people in education Young people in youth groups Young people in badged organisations Youth workers</p>
<p>Lawtalks CIC Visit: www.lawtalks.co.uk/Lawtalks Call: 07943 160 955</p>	<p>Various - please see website</p>	<p>Various - please see website</p>
<p>Relationships Scotland Visit: http://www.relationships-scotland.org.uk/ Call: 0845 119 2020</p>	<p>Certificate in Family Mediation (Accredited)</p>	<p>The CFM (A) is the foundation training for mediators in Local Services affiliated to Relationships Scotland. The course includes 55 hours of facilitated learning, distance learning, assessed skills practice, assessed mentored co-mediation practice and supervision within Local Services. This part-time course is professionally validated by the College of Mediators and has academic credit rating with</p>

Certificate in Family Mediation (Registered)

Edinburgh Napier University (25 credits at SCQF Level 9)

The CFM (R) builds upon the learning from the CFM (A) and integrates learning from mediation practice with further academic study and specialist training on a range of topics including advanced skills and alternative models and theories. This part-time course is professionally validated by the College of Mediators and has academic credit rating with Edinburgh Napier University (25 credits at SCQF Level 9)

The cost of these courses is funded jointly by local services affiliated to Relationships Scotland and the national office, although students may be asked to make a contribution. Further information can be found at:
<http://www.relationships-scotland.org.uk/about-us/training-and-cpd/train-as-a-family-mediator>

Certificate in Mediator Supervision

The CMS equips participants with the skills, understanding and self-awareness to supervise family mediators. The course consists of 20 taught hours and participants are required to carry out two assignments, complete relevant reading, and deliver ten sessions of supervision. Contact: 0845 119 2020.

Direct Consultation with Children in Mediation

The DCCM course aims to equip experienced family mediators with the practice skills, knowledge and understanding required to be competent to work directly with children and young people within the family mediation process. It incorporates Distance Learning, Facilitated Learning over two days, learning from practice and completion of a written assignment. Contact: 0845 119 2020.

Continuing Professional

	Development	A National Programme of CPD events are delivered throughout the year for family mediators and relationship counsellors. Further information can be found at: http://www.relationships-scotland.org.uk/about-us/training-and-cpd/cpd-events
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Robert Gordon University http://www.rgu.ac.uk/areas-of-study/subjects/law/study-options/postgraduate	Post Graduate Certificate in Mediation	For those wishing to study general mediation skills and theory as well as exploring commercial, employment and family mediation in more depth. This course is delivered by way of distance learning and a 5 day compulsory on campus workshop.
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Rowan Consultancy Visit: Rachel.weiss@rowan-consultancy.co.uk Call: 44(0)1738 562005 Website: www.rowan-consultancy.co.uk	Mediation Skills	Workplace Mediation A two day course, which can be delivered in-house, giving staff mediation skills to use for informal resolution of disputes e.g. in facilitated discussions. Participants are usually a mix of HR, managers, union reps who want to develop their conflict resolution skills. This course does not qualify you as a registered mediator, instead it gives you mediation skills to enhance your existing role at work. This course runs as an open course in Perth every autumn, please see our website www.rowan-consultancy.co.uk for the next course dates.
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Sacro Mediation Services Visit: www.scmc.sacro.org.uk/ Call: 0131 624 5400	Conflict Resolution Workshop	Community/Street
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<p>Scottish Community Mediation Centre Visit: www.scmc.sacro.org.uk Call: 0131 624 9200</p>	<p>Mediation Skills (SCMN Accredited and Credit-Rated by the SCQF at level 6) Young People/Families Mediation Skills</p> <p>Peer Mediation</p>	<p>Community/neighbour Generic mediation</p> <p>Community/Homeless</p>
<p>The Scottish Centre for Conflict Resolution Email: sccr@cyrenians.org.uk www.scottisconflictresolution.org.uk Call: 0131 475 2345</p>	<p>Understand, Communicate & Resolve: conflict resolution training offered <i>free</i> across Scotland to <i>staff</i> working with families in conflict.</p> <p>Recognise, Reflect & Resolve: conflict resolution training offered <i>free</i> across Scotland to parents and carers</p> <p>Stop, Think and Chill – let’s work it out: conflict resolution training offered <i>free</i> across Scotland to young people</p>	<p>Organisations working with families in conflict/ Parents/Young people</p>