






The following information is accurate to the best knowledge of Scottish Mediation. Please contact training providers directly for information about the training that they offer and the costs associated with it. For information on training offered by Scottish Mediation, please visit [www.scottishmediation.org.uk](http://www.scottishmediation.org.uk), email [admin@scottishmediation.org.uk](mailto:admin@scottishmediation.org.uk) or call 0131 556 1221.

Scottish Mediation has commenced an accreditation scheme for mediation training courses. Accredited courses can be identified by the inclusion of the Scottish Mediation Register Accredited logo beneath the training provider name.


Provider name	Course name	Area of mediation
<p><b>University of Strathclyde</b>  <b>Email:</b> <a href="mailto:hass-courses-lgpp@strath.ac.uk">hass-courses-lgpp@strath.ac.uk</a>  <b>Call:</b> 0141 548 3738</p> 	<p><b>MSc, LLM, PG Certificate and PG Diploma in Mediation and Conflict Resolution</b></p>	<p>Course provides</p> <ul style="list-style-type: none"> <li>• Specialised knowledge and practical mediation and negotiation skills</li> <li>• Potential career advancement</li> <li>• A further academic qualification as tangible evidence of expertise</li> <li>• A rigorous, multi-disciplinary perspective on conflict</li> <li>• Opportunities for further research</li> <li>• Gain experience through the Law School Mediation Clinic</li> </ul> <p>Teaching over two semesters with evening, weekend, online and personal learning. Part time also available.</p>
<p><b>RICS</b>  <b>Email:</b> <a href="mailto:drsscotland@rics.org">drsscotland@rics.org</a>  <b>Call:</b> +44 (0)131 240 0832  <b>Website:</b> <a href="http://www.rics.org">www.rics.org</a></p> 	<p><b>RICS Accredited Mediation Training</b></p>	<p>The full training programme consists of five full days divided into two separate modules. It is designed to help delegates build their negotiation skills, giving them the opportunity to practise management of disputing parties, as well as techniques for avoiding conflict escalation.</p> <p>Module One - A three-day course that will provide the baseline essentials to enable delegates to develop and expand their skills.</p> <p>Module Two - Delegates will participate in individual case studies, acting as mediator alone for the full hour with trainer led and peer feedback. Candidates will also be required to submit a written assignment.</p>

		Full attendance of module one grants a certificate in mediation. Successful completion of both modules of the training programme brings RICS accreditation as a mediator and candidates will be entitled to have their name listed on the <a href="#">RICS Register of Accredited Mediators</a> .
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<p><b>Place for Hope</b>  <b>E-mail:</b>  <a href="mailto:ruth.harvey@placeforhope.org.uk">ruth.harvey@placeforhope.org.uk</a>  <b>Call: 07884 580 357</b>  <b>Visit: <a href="http://www.placeforhope.org.uk">www.placeforhope.org.uk</a></b></p> 	<p><b>Faith in Change and Conflict</b></p>	<p>6-day SMR accredited course focussed on leaders in faith communities</p> <p>The course consists of four modules delivered over two, three-day blocks of teaching and is for all in leadership (ordained, lay, formal, informal) in churches and faith communities. It is designed to support those who want to deepen their learning about conflict, change and transition in faith contexts, in order to strengthen their skills base for local application.</p> <p>In order to achieve status as an accredited Place for Hope Practitioner, participants then have to complete a skills assessment programme, and on successful completion, commit to regular Continuing Professional Development and Supervision.</p> <p>Course Modules:  Unit 1: Introduction to Conflict Transformation and Personal Development  Unit 2: Communication and Facilitation Skills  Unit 3: Conflict and Mediation Skills  Unit 4: Conflict in the Context of Faith</p> <p>The course is delivered through a mixture of theory, practice and personal reflection time. The course aims to enable new learning and provide the participants with skills and resources for individual or church/faith-based ministry in the areas of change and conflict.</p>
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<p><b>Catalyst</b>  Email: <a href="mailto:jeremy@catalystmediation.co.uk">jeremy@catalystmediation.co.uk</a>  Visit: <a href="http://www.catalystmediation.co.uk">www.catalystmediation.co.uk</a>  Call: 07733883543 or  0845 094 8297</p> 	<p>6 Day Basic Skills Course</p>	<p>Basic Skills for all Mediators</p>
	<p><b>2 Day Negotiation</b></p>	<p>Introduction to Principled Negotiation.</p>
	<p><b>2 Day Workplace Conversion Course for Mediators</b></p>	<p>Principles &amp; Practice of Workplace Mediation</p>
	<p><b>2 Day Difficult Conversations</b></p>	<p>Introduction to Conflict, Active Listening and Principled Negotiation.</p>
<p><b>Queen Margaret University</b>  Email: <a href="mailto:cgill@qmu.ac.uk">cgill@qmu.ac.uk</a>  Call  Admissions  0131 474 0000  or  Chris Gill  +44 (0)131 474 0000</p> 	<p><b>MSC, PG Diploma and PG Certificate in Dispute Resolution</b></p>	<ul style="list-style-type: none"> <li>- <b>Online course for those interested in how to resolve disputes</b></li> <li>- <b>Focus on consensual dispute resolution methods, such as mediation, negotiation, and complaint and ombuds techniques</b></li> <li>- <b>Taught by an expert team of practitioners and academics</b></li> <li>- <b>Accredited by the Scottish Mediation Network</b></li> </ul> <p><b>EXIT AWARDS:</b> MSc (180 credits)/ PgDip (120 credits)/ PgCert (60 credits)</p> <p><b>Delivery:</b> Online learning. The course also includes an optional campus based element for those wishing to</p>

		<p>qualify as mediators.</p> <p><b>Single Modules:</b> Register as an associate student to study single modules in areas of interest.</p> <p><b>Duration:</b> Full time MSc students are normally expected to complete the course within 1 year. Part time students are normally expected to complete the course within 3 years.</p>
<p><b>Calm</b> Visit: <a href="http://www.calmScotland.co.uk/contact">www.calmScotland.co.uk/contact</a></p>	<p><b>Foundation Family Mediation Training for solicitors</b></p>	<p>Family Mediation</p> <ul style="list-style-type: none"> <li>• Total of six and a half days training by way of two full day modules, three half day modules and one three day core mediation training course.</li> <li>• Modules include Theory and Practice of Effective Negotiation, Adult Dynamics and Reaction to Loss, Advanced Negotiation Training, Child Development, and Children’s Reaction to Separation.</li> <li>• Completion of all modules and the core training is required for accreditation with the Law Society of Scotland.</li> <li>•</li> </ul>

<p><b>Coaching and Mediation Plus</b>  Visit: <a href="http://www.eilishgarland.com">www.eilishgarland.com</a>  Email: <a href="mailto:eilish@eilishgarland.com">eilish@eilishgarland.com</a>  Call: 07881 558216</p>	<p><b>Effective Complaints Management and Conflict Resolution Training</b></p> <p><b>Mediation Skills Training</b></p> <p><b>Coaching Skills Training</b></p>	<p>Education: Scottish Councils, Schools -State and Independent sectors, Universities and Colleges</p> <p>Workplace: Continuing Professional Development</p> <p>1 day seminars – Maximum 18 people (cost per person dependent on numbers)</p>
<p><b>Core Solutions</b>  Email: <a href="mailto:info@core-solutions.com">info@core-solutions.com</a>,  Visit: <a href="http://www.core-solutions.com">www.core-solutions.com</a>  Call: 0131 524 8188</p> 	<p><b>Mediation, Negotiation and Conflict Management Skills Training</b></p>	<p>This course runs twice a year, in the Spring and in the late Summer/Autumn. Module One is an intensive three day introduction to the foundation skills for effective conflict management, negotiation and mediation in commercial, workplace and organisational settings.</p> <p>The first Module (either the Spring School or the Residential Summer School – CPD: 24+ hours) is available as a free-standing three-day course, and is also a prerequisite to continue to Module 2 (Mediator Competency – CPD: 16+hours) and Module 3 (Assessment – CPD: 16+ hours) to achieve Core’s highly-valued Certification of Competency in Mediation Skills.</p> <p>The course consists of interactive and practical learning of skills and techniques, supported by Core’s highly skilled and experienced coaches.</p> <p>The course includes workshops each day using case studies, role play, demonstrations, video feedback and one-to-one coaching.</p> <p>Contact Core for more details.</p>

<p><b>Hope Mediation</b>  Carol Hope  Email: <a href="mailto:hopedmediation@aol.co.uk">hopedmediation@aol.co.uk</a>  Visit: <a href="http://www.hopedmediation.org.uk">www.hopedmediation.org.uk</a>  Call: 07917414009</p>	<p><b>The Art of Mediation</b></p> <p><b>Peer Mediation</b></p>	<p>Foundation Mediation Skills</p> <p>Young people in education  Young people in youth groups  Young people in badged organisations  Youth workers</p>
<p><b>Lawtalks CIC</b>  Visit: <a href="http://www.lawtalks.co.uk/Lawtalks">www.lawtalks.co.uk/Lawtalks</a>  Call: 07943 160 955</p>	<p><b>Various - please see website</b></p>	<p>Various - please see website</p>
<p><b>Relationships Scotland</b>  Visit: <a href="http://www.relationships-scotland.org.uk/">http://www.relationships-scotland.org.uk/</a>  Call: 0845 119 2020</p>	<p><b>Certificate in Family Mediation (Accredited)</b></p> <p><b>Certificate in Family Mediation (Registered)</b></p>	<p>The CFM (A) is the foundation training for mediators in Local Services affiliated to Relationships Scotland. The course includes 55 hours of facilitated learning, distance learning, assessed skills practice, assessed mentored co-mediation practice and supervision within Local Services. This part-time course is professionally validated by the College of Mediators and has academic credit rating with Edinburgh Napier University (25 credits at SCQF Level 9)</p> <p>The CFM (R) builds upon the learning from the CFM (A) and integrates learning from mediation practice with further academic study and specialist training on a range of topics including advanced skills and alternative models and theories. This part-time course is professionally validated by the College of Mediators and has academic credit rating with Edinburgh Napier University (25 credits at SCQF Level 9)</p>

	<p><b>Certificate in Mediator Supervision</b></p> <p><b>Direct Consultation with Children in Mediation</b></p> <p><b>Continuing Professional Development</b></p>	<p>The cost of these courses is funded jointly by local services affiliated to Relationships Scotland and the national office, although students may be asked to make a contribution. Further information can be found at:  <a href="http://www.relationships-scotland.org.uk/about-us/training-and-cpd/train-as-a-family-mediator">http://www.relationships-scotland.org.uk/about-us/training-and-cpd/train-as-a-family-mediator</a></p> <p>The CMS equips participants with the skills, understanding and self-awareness to supervise family mediators. The course consists of 20 taught hours and participants are required to carry out two assignments, complete relevant reading, and deliver ten sessions of supervision. Contact: 0845 119 2020.</p> <p>The DCCM course aims to equip experienced family mediators with the practice skills, knowledge and understanding required to be competent to work directly with children and young people within the family mediation process. It incorporates Distance Learning, Facilitated Learning over two days, learning from practice and completion of a written assignment. Contact: 0845 119 2020.</p> <p>A National Programme of CPD events are delivered throughout the year for family mediators and relationship counsellors. Further information can be found at:  <a href="http://www.relationships-scotland.org.uk/about-us/training-and-cpd/cpd-events">http://www.relationships-scotland.org.uk/about-us/training-and-cpd/cpd-events</a></p>
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<p><b>Robert Gordon University</b></p> <p><a href="http://www.rgu.ac.uk/areas-of-study/subjects/law/study-options/postgraduate">http://www.rgu.ac.uk/areas-of-study/subjects/law/study-options/postgraduate</a></p>	<p><b>Post Graduate Certificate in Mediation</b></p>	<p>For those wishing to study general mediation skills and theory as well as exploring commercial, employment and family mediation in more depth.</p> <p>This course is delivered by way of distance learning and a 5 day compulsory on campus workshop.</p>
<p><b>Rowan Consultancy</b></p> <p>Visit: <a href="mailto:Rachel.weiss@rowan-consultancy.co.uk">Rachel.weiss@rowan-consultancy.co.uk</a></p> <p>Call: 44(0)1738 562005</p> <p>Website: <a href="http://www.rowan-consultancy.co.uk">www.rowan-consultancy.co.uk</a></p>	<p><b>Mediation Skills</b></p>	<p>Workplace Mediation</p> <p>A two day course, which can be delivered in-house, giving staff mediation skills to use for informal resolution of disputes e.g. in facilitated discussions. Participants are usually a mix of HR, managers, union reps who want to develop their conflict resolution skills. This course does not qualify you as a registered mediator, instead it gives you mediation skills to enhance your existing role at work.</p> <p>This course runs as an open course in Perth every autumn, please see our website <a href="http://www.rowan-consultancy.co.uk">www.rowan-consultancy.co.uk</a> for the next course dates.</p>
<p><b>Sacro Mediation Services</b></p> <p>Visit: <a href="http://www.scmc.sacro.org.uk/">www.scmc.sacro.org.uk/</a></p> <p>Call: 0131 624 5400</p>	<p><b>Conflict Resolution Workshop</b></p>	<p>Community/Street Neighbour Disputes Relationship breakdowns Children with additional needs disagreement with schools All types of Mediation.</p>
<p><b>Scottish Community Mediation Centre</b></p> <p>Visit: <a href="http://www.scmc.sacro.org.uk">www.scmc.sacro.org.uk</a></p> <p>Call: 0131 624 9200</p>	<p><b>Mediation Skills (SCMN Accredited and Credit-Rated by the SCQF at level 6) Young People/Families Mediation Skills Peer Mediation</b></p>	<p>Community/neighbour Generic mediation</p> <p>Community/Homeless</p>



<p><b>The Scottish Centre for Conflict Resolution</b>            Email: <a href="mailto:sccr@cyrenians.org.uk">sccr@cyrenians.org.uk</a>  <a href="http://www.scottisconflictresolution.org.uk">www.scottisconflictresolution.org.uk</a>            Call: 0131 475 2345</p>	<p><b>Understand, Communicate &amp; Resolve: conflict resolution training offered <i>free</i> across Scotland to <i>staff</i> working with families in conflict.</b></p> <p><b>Recognise, Reflect &amp; Resolve: conflict resolution training offered <i>free</i> across Scotland to parents and carers</b></p> <p><b>Stop, Think and Chill – let’s work it out: conflict resolution training offered <i>free</i> across Scotland to young people</b></p>	<p>Organisations working with families in conflict/            Parents/Young people</p>