

The following information is accurate to the best knowledge of Scottish Mediation. Please contact training providers directly for information about the training that they offer and the costs associated with it.

Scottish Mediation has commenced an accreditation scheme for mediation training courses. Accredited courses can be identified by the inclusion of the Scottish Mediation Register Accredited logo beneath the training provider name.

Provider name	Course name	Area of mediation
University of Strathclyde Email: hass-courses-lgpp@strath.ac.uk Call: 0141 548 3738 	MSc, LLM, PG Certificate and PG Diploma in Mediation and Conflict Resolution	Course provides • Specialised knowledge and practical mediation and negotiation skills • Potential career advancement • A further academic qualification as tangible evidence of expertise • A rigorous, multi-disciplinary perspective on conflict • Opportunities for further research • Gain experience through the Law School Mediation Clinic Teaching over two semesters with evening, weekend, online and personal learning. Part time also available.
University of St Andrews E-mail: Nicola Balloch mediation@st-andrews.ac.uk Call: 1334 464117 Visit: https://www.st-andrews.ac.uk/mediation/ 	5-Day Mediator Training Course	Delivered by experienced trainers and practitioners, our courses are designed to build expertise in mediation practice, aligned with Scottish Mediation's Guidance on Mediator Competency. All accredited training includes 40 hours of learning, with 20+ hours of practice experience and reflective exercises, inclusive of assessments. 5-Day In-Person Course: • Held annually in August • Pre-course reading required • Online Course • Self-paced over 6 weeks • Available January, April, July, and October • Includes 4 live online skills practice sessions Bespoke Group Training: • Tailored for the individual context of your teams • Flexible delivery options
RICS Email: drsscotland@rics.org	RICS Accredited Mediation Training	The full training programme consists of five full days divided into two separate modules. It is designed to

Call: +44 (0)131 240 0832 Website: www.rics.org 		help delegates build their negotiation skills, giving them the opportunity to practise management of disputing parties, as well as techniques for avoiding conflict escalation. Module One - A three-day course that will provide the baseline essentials to enable delegates to develop and expand their skills. Module Two - Delegates will participate in individual case studies, acting as mediator alone for the full hour with trainer led and peer feedback. Candidates will also be required to submit a written assignment. Full attendance of module one grants a certificate in mediation. Successful completion of both modules of the training programme brings RICS accreditation as a mediator and candidates will be entitled to have their name listed on the RICS Register of Accredited Mediators
Place for Hope Call: 07884 580 357 Visit: www.placeforhope.org.uk	Faith in Change and Conflict	6-day SMR accredited course focussed on leaders in faith communities The course consists of four modules delivered over two, three-day blocks of teaching and is for all in leadership (ordained, lay, formal, informal) in churches and faith communities. It is designed to support those who want to deepen their learning about conflict, change and transition in faith contexts, in order to strengthen their skills base for local application. In order to achieve status as an accredited Place for Hope Practitioner, participants then have to complete a skills assessment programme, and on successful completion, commit to regular Continuing Professional Development and Supervision. Course Modules: Unit 1: Introduction to Conflict Transformation and Personal Development Unit 2: Communication and Facilitation Skills Unit 3: Conflict and Mediation Skills Unit 4: Conflict in the Context of Faith The course is delivered through a mixture of theory, practice and personal reflection time. The course aims to enable new learning and provide the participants with skills and resources for individual or church/faith-based ministry in the areas of change and conflict.
Catalyst Email: jeremy@catalystmediation.co.uk	6 Day Basic Skills Course	Basic Skills for all Mediators

Visit: www.catalystmediation.co.uk Call: 07733883543 or 0845 094 8297	2 Day Negotiation 2 Day Workplace Conversion Course for Mediators 2 Day Difficult Conversations	Introduction to Principled Negotiation Principles & Practice of Workplace Mediation Introduction to Conflict, Active Listening and Principled Negotiation
Queen Margaret University Email: Craig Cathcart CCathcart@gmu.ac.uk 	Professional Certificate in Mediation & Mediation Skills	A triple accredited comprehensive mediation training programme taught across 6 days, covering all aspects from initial contact with the parties to drafting a settlement agreement. Focus on developing communication, negotiation, and other transferable skills. • Face to face, practically focussed learning • Taught by an expert team of practitioners and academics • Accredited by the Scottish Mediation Network • Accredited by the Chartered Institute of Arbitrators • Academic credit points (15 at SCQF level 9)
The Centre for Good Relations Abdul Rahim Email: abdul@centreforgoodrelations.com Call: 07960 683328	Six-Day Civic Mediation Theory and Practice Course	What is Civic Mediation? Civic mediation uses mediative processes to seek constructive changes to societal challenges. It values the role of building relationships within a system to bring about effective change, and works to transform conflict to achieve long-term positive outcomes Module One will cover personal and group responses to conflict; theories, tools and approaches for analysing multi-party conflicts; developing strategies to manage and transform complex conflicted situations. It will provide case studies where civic mediation has been applied in community resilience and peace-building, effective policy development, and environmental conflicts. Module two will focus on developing skills in group facilitation techniques used in the various stages of a multi-party mediation process.
Calm Visit: www.calmScotland.co.uk/contact	Foundation Family Mediation Training for solicitors	Family Mediation • Total of six and a half days training by way of two full day modules, three half day modules and one three day core mediation training course

		Modules include Theory and Practice of Effective Negotiation, Adult Dynamics and Reaction to Loss, Advanced Negotiation Training, Child Development, and Children's Reaction to Separation Completion of all modules and the core training is required for accreditation with the Law Society of Scotland.
Coaching and Mediation Plus Visit: www.eilishgarland.com Email: eilish@eilishgarland.com Call: 07881 558216	Effective Complaints Management and Conflict Resolution Training Mediation Skills Training Coaching Skills Training	Education: Scottish Councils, Schools -State and Independent sectors, Universities and Colleges Workplace: Continuing Professional Development 1 day seminar – Maximum 18 people (cost per person dependent on numbers)
Hope Mediation Carol Hope Email: hopenmediation@aol.co.uk Visit: www.hopenmediation.org.uk Call: 07917414009	The Art of Mediation Peer Mediation	Foundation Mediation Skills Young people in education Young people in youth groups Young people in badged organisations Youth workers
Relationships Scotland Visit: http://www.relationships-scotland.org.uk/ Call: 0845 119 2020	Certificate in Family Mediation (Accredited) Certificate in Family Mediation (Registered)	The CFM (A) is the foundation training for mediators in Local Services affiliated to Relationships Scotland. The course includes 55 hours of facilitated learning, distance learning, assessed skills practice, assessed mentored co-mediation practice and supervision within Local Services. This part-time course is professionally validated by the College of Mediators and has academic credit rating with Edinburgh Napier University (25 credits at SCQF Level 9) The Certificate in Family Mediation is a part-time course which requires 500 hours of student learning and consists of two modules. An important aspect of the development of mediators in training with Relationships Scotland on the Certificate in Family Mediation is the link between mediation practice, theory and self-reflection. The mediation practice element of the course is completed in a Service that is a member of Relationships Scotland. Mediators in training are supported by their Member Service through regular supervision, national policies and procedures, and access to CPD events and other opportunities.

	Certificate in Mediator Supervision	The cost of these courses is funded jointly by local services affiliated to Relationships Scotland and the national office, although students may be asked to make a contribution. The CMS equips participants with the skills, understanding and self-awareness to supervise family mediators. The course consists of 20 taught hours and participants are required to carry out two assignments, complete relevant reading, and deliver ten sessions of supervision. Contact: 0845 119 2020.
	Direct Consultation with Children in Mediation	The DCCM course aims to equip experienced family mediators with the practice skills, knowledge and understanding required to be competent to work directly with children and young people within the family mediation process. It incorporates Distance Learning, Facilitated Learning over two days, learning from practice and completion of a written assignment. Contact: 0845 119 2020
	Continuing Professional Development	A National Programme of CPD events are delivered throughout the year for family mediators and relationship counsellors. Further information can be found at: http://www.relationships-scotland.org.uk/about-us/training-and-cpd/cpd-events
Robert Gordon University http://www.rgu.ac.uk/areas-of-study/subjects/law/study-options/postgraduate	Post Graduate Certificate in Mediation	For those wishing to study general mediation skills and theory as well as exploring commercial, employment and family mediation in more depth. This course is delivered by way of distance learning and a 5 day compulsory on campus workshop.
Rowan Consultancy Visit: Rachel.weiss@rowan-consultancy.co.uk Call: 44(0)1738 562005 Website: www.rowan-consultancy.co.uk	Mediation Skills	Workplace Mediation A two day course, which can be delivered in-house, giving staff mediation skills to use for informal resolution of disputes e.g. in facilitated discussions. Participants are usually a mix of HR, managers, union reps who want to develop their conflict resolution skills. This course does not qualify you as a registered mediator, instead it gives you mediation skills to enhance your existing role at work.
Sacro Mediation Services Visit: www.scmc.sacro.org.uk/ Call: 0131 624 5400	Conflict Resolution Workshop	Community/Street Neighbour Disputes Relationship breakdowns Children with additional needs disagreement with schools.

		All types of Mediation.
Scottish Community Mediation Centre Visit: www.scmc.sacro.org.uk Call: 0131 624 7263 	Mediation Skills (SCMN Accredited equivalent to SCQF at level 6) Young People/Families/ Mediation Skills/ Peer Mediation	This assessed course is designed for people wishing to develop skills to mediate in conflict situations. It consists of two modules and 30 hours of tuition, plus self-study. It is run four times a year. In Module One, learners will gain an understanding of what conflict is and how and why people respond differently to it. Participants learn how to help clients in conflict and gain confidence in their ability to handle conflict in a constructive way. In Module Two, participants learn mediation skills. The course takes you through each stage of the mediation process, from initial client visits to the final mediation meeting. During this process, learners have the opportunity to practice new skills in a safe and supportive environment. First delivered over twenty years ago, in that time the Centre has trained hundreds of people in local authorities, public and private organisations throughout Scotland.
Cyrenians Scottish Centre for Conflict Resolution Email: sccr@cyrenians.org.uk www.scottisconflictresolution.org.uk Call: 475 2345 Mob: 07817 116213 	This 5-session course, including assessment, is accredited by Scottish Mediation and can be offered in person and online. The course is delivered over 4 weeks.	This programme of mediation skills development uses a combination of interactive learning, discussion groups and skills practice, to support participants in gaining and understanding of conflict and practical mediation skills. The course utilises SCCR's experience in working with young people & families in conflict, to inform and skill participants in how to mediate a broad range of settings and contexts. The programme is supported by Cyrenians Mediation & Support service, who are keen to offer successful participants opportunities to further explore mediation in a family setting. Prior to each training day, details will be sent of what will be included in the next session. The training will include: • Principles and practice of mediation • Stages of the mediation process • Ethics and values of mediation • Communication skills used in mediation • Negotiation skills and their application • The effects of conflict and ways of managing it • How trauma impacts mediation • Diversity and mediation

		On completion of the training, you can expect to be able to: • Understand the theories which support the mediation process and demonstrate a reflective understanding of conflict • Demonstrate the practical skills which are used in mediation, to assist conflict resolution • Demonstrate that you can effectively manage the mediation process at each stage of the mediation
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